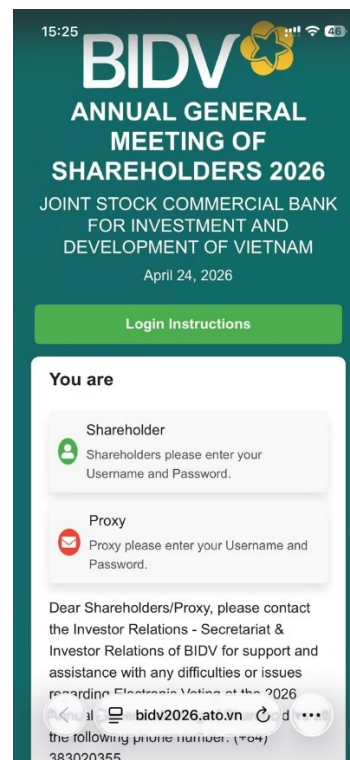


GUIDE TO VOTING ELECTRONICALLY AT THE ANNUAL GENERAL MEETING OF SHAREHOLDERS 2026

I. LOG INTO THE SYSTEM:

1. Shareholders shall prepare electronic devices with cameras to access the online system (mobile phones, laptops, tablets, computers with webcams...). In case of authorization, proxies are requested to send the authorization letter and valid supporting documents to the Annual General Meeting of Shareholders Organizing Committee.
2. Shareholders/Proxies access the website: <https://bidv2026.ato.vn/>, change the language on the top right corner to English.
3. Choose a participation role:

On the shareholder screen, click on "Shareholder/Proxy" to log in and participate in the Meeting.



4. Fill in the login information:

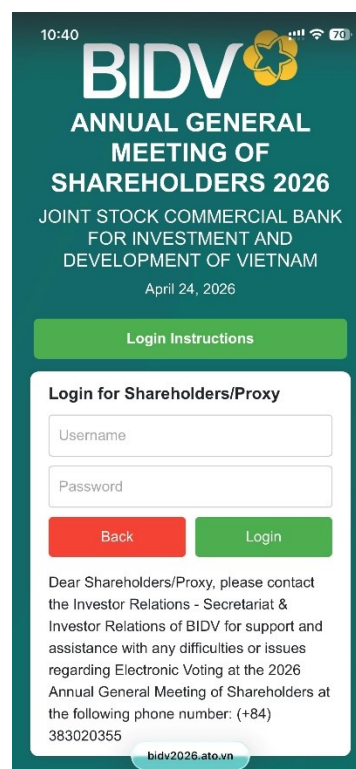
After choosing to participate in the correct role, shareholders/proxies fill in their login information including:

4.1 Username:

- **Shareholders:** use the login information provided with the Meeting invitation
- **Authorized representative of a Shareholder:** In case where the Authorization letter is confirmed as valid by the Organizing Committee, the authorized representative shall use their Citizen Identity number or Passport number (*as stated in the Authorization letter submitted to the Organizing Committee*).

4.2 Password:

- **Shareholders:** Use the login information provided along with the Meeting invitation.



- **Authorized representative of a Shareholder:** Use the password, which is the ID number or Passport number of the authorized representative.

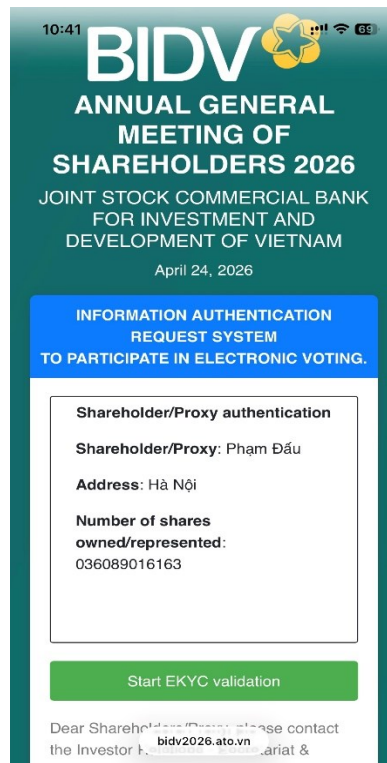
4.3 Then press:



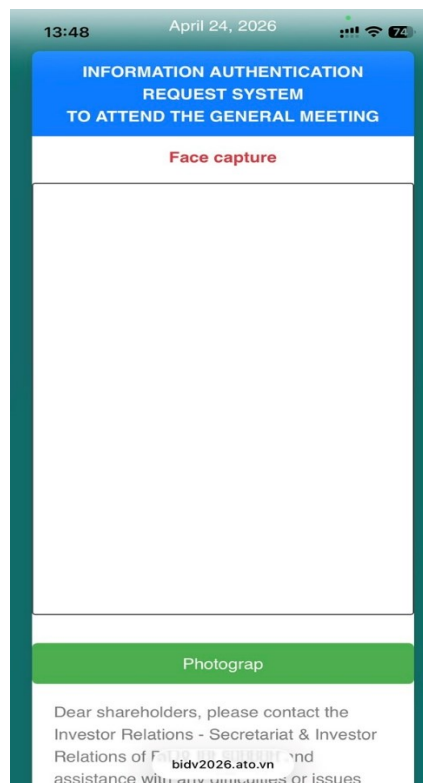
- *Note: The username and password have been provided in the Invitation sent to the shareholders.*

5. Verification of the identity of the individual participant/proxy:

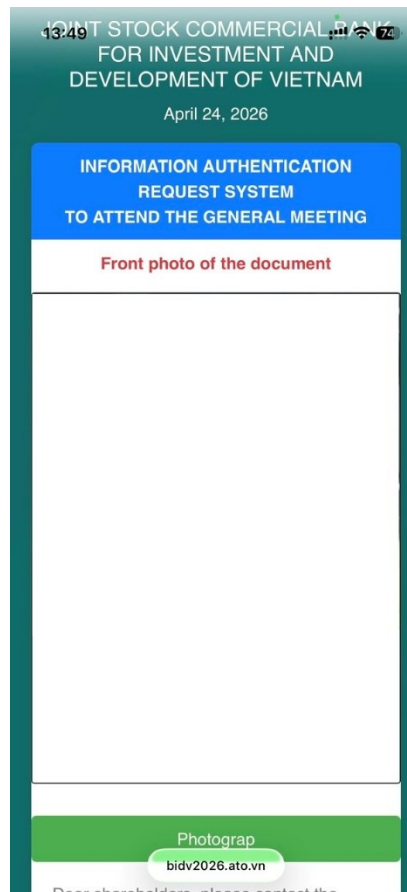
5.1 After logging in, the system will request identity verification to check the authenticity of the shareholder/proxy participating in the electronic voting. The shareholder/proxy begins by pressing the button :



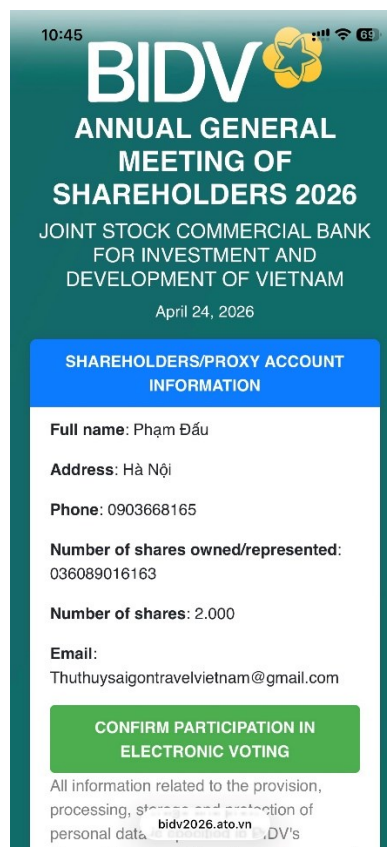
5.2 Taking a photo of the face:



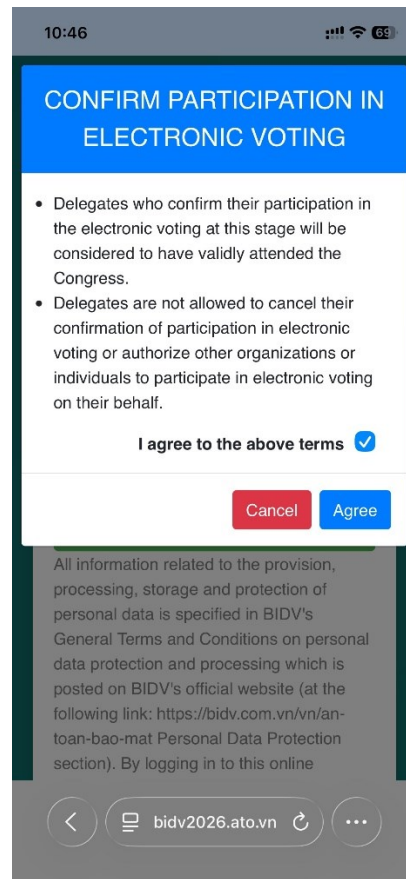
5.3 Take a photo of the Citizen Identification Card or the Identity Card or the Passport (*type of document for shareholders registered with the Vietnam Securities Depository and Clearing Corporation - VSDC or information for attending via proxy as per the Authorization letter sent to the Organizing Committee*)



5.4 Shareholder/Proxy presses “**Confirm participation in electronic voting**”.



5.5 Shareholder/Proxy checks "I agree to the above terms" and presses **Agree** to complete the identity verification process and participate in electronic voting.

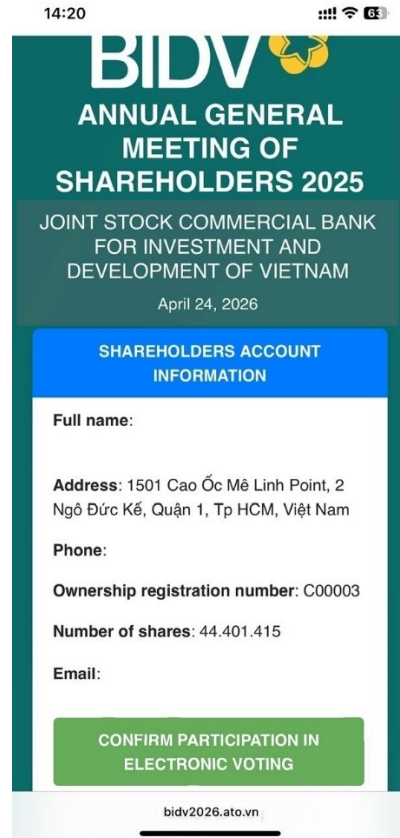


6. Identity verification of institutional shareholders:

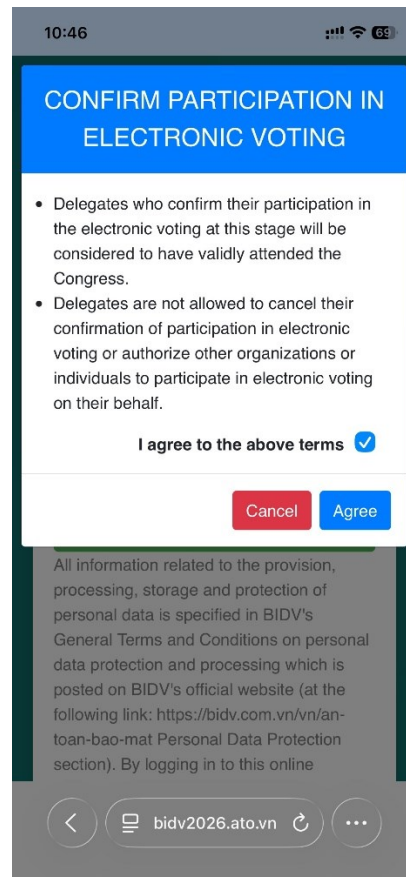
6.1 After logging in, the system will request identity verification to check the authenticity of the Institutional participating in electronic voting. The Institutional Shareholders begin by clicking the button: **Browse** to upload Business Registration to conduct KYC.



6.2 Press “Confirmation of participation in electronic voting”.

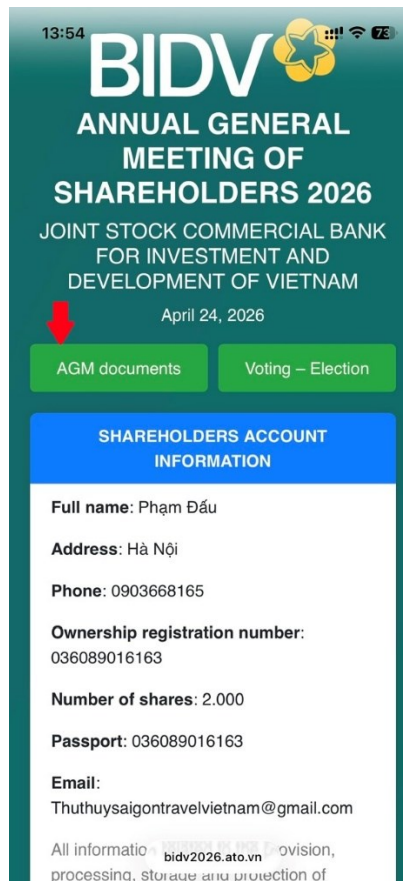


6.3 The Institutional Shareholder checks "I agree to the above terms" and presses **Agree** to complete the identity verification process and participate in electronic voting.



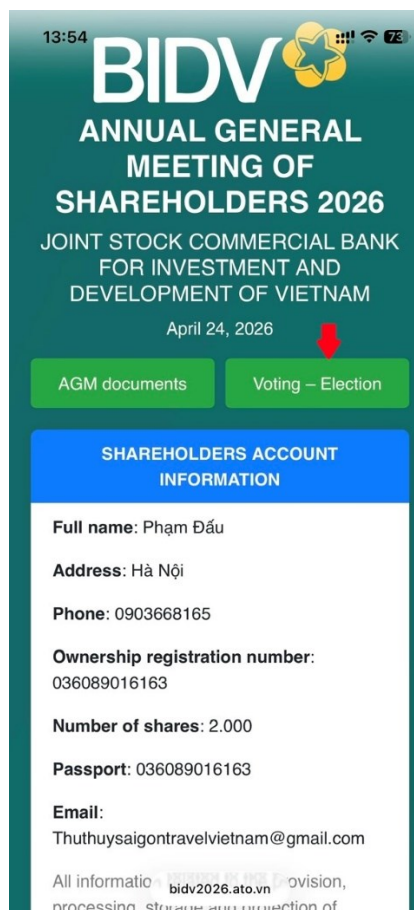
II. MEETING DOCUMENTS

After logging in, on the main screen, the shareholders/proxies review the displayed personal/institutional information. Shareholders/Proxies click on the "AGM documents" section to view all the contents of the 2025 reports/proposals.

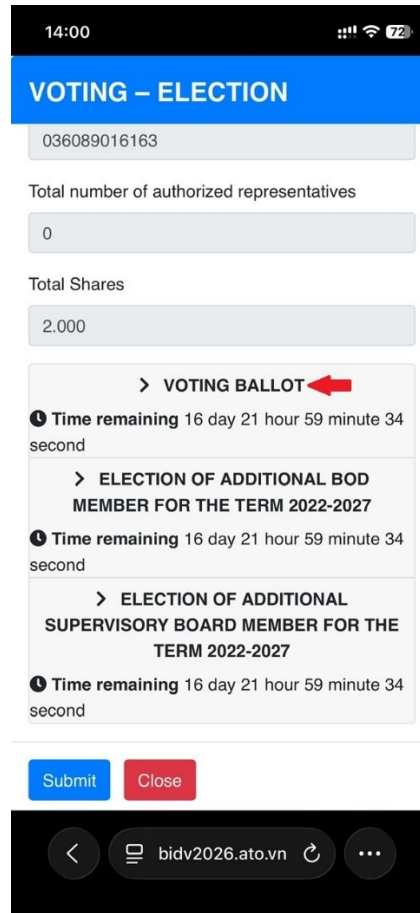


III. VOTING - ELECTION AT THE MEETING

After logging in, on the main screen, shareholders/proxies review the displayed personal/institutional information. Shareholders/proxies click on the "Voting - Election" option for each voting and election session to exercise shareholders rights at the Meeting.



- To participate in voting on issues at the Meeting, shareholders/proxies click on the "Voting Ballot" option for each voting session to exercise their voting rights.



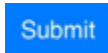
For the voting items, shareholders/proxies click on one of the three options:

"APPROVE"

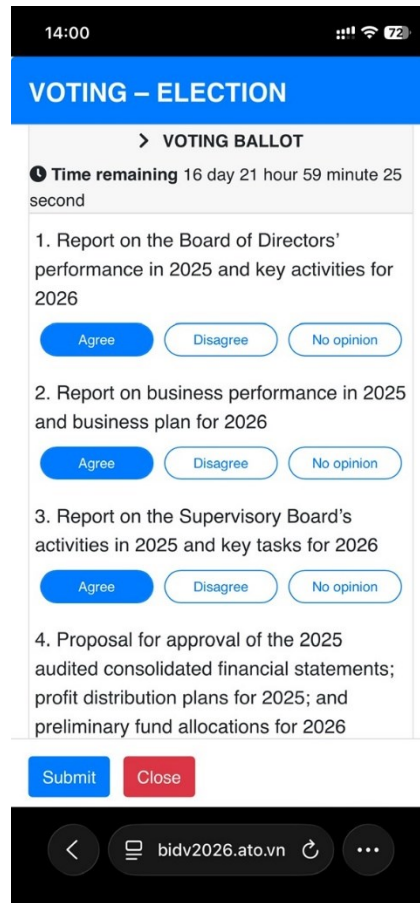
"DISAPPROVE"

"NO OPINION"

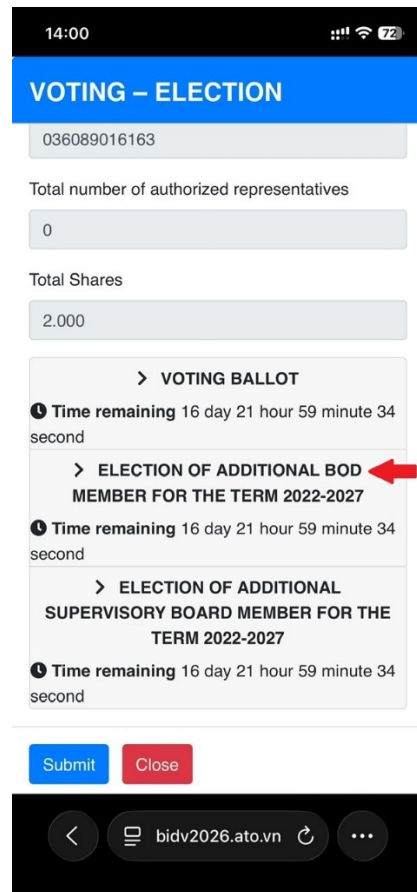
Then, shareholders/proxies click on the option:



The system will record and save the voting results. In case shareholders wish to change their previous votes (which can only be done before the voting period ends as announced by the Meeting Chairman), they should follow the same procedure as for the initial vote. The system will then record the results of the final vote.



- To participate in the Board of Directors personnel elections at the Meeting, shareholders/proxies click on the "ELECTION OF ADDITIONAL BOB MEMBER FOR THE TERM 2022-2027" option to cast their votes for personnel candidates.



To implement the election, Shareholders/Proxies click on one of the two options:

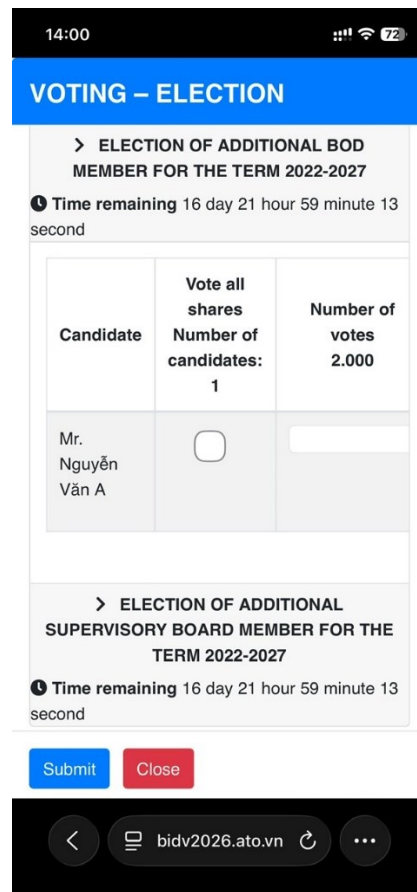
2.1 Cumulative Voting: Shareholders/Proxies click on the box

2.2 Split Share Voting: Shareholders/Proxies enter the number of shares they wish to vote with into the box

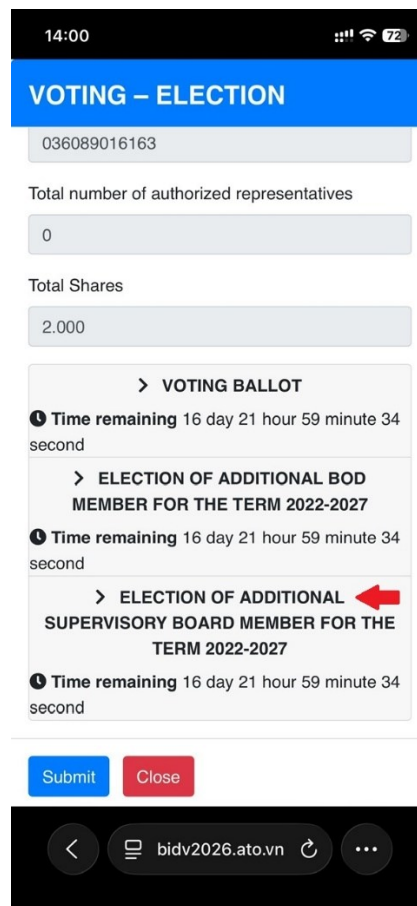
Then, Shareholders/Proxies click on the option:

Submit

The system will record and store the election results. If shareholders wish to change their votes (*which can only be done before the election deadline announced by the Chairperson*), they should repeat the same procedure as the initial vote. The system will then record the results of the final vote.



- To participate in the Supervisory Board personnel elections at the Meeting, shareholders click on the "ELECTION OF ADDITIONAL SUPERVISORY BOARD MEMBER FOR THE TERM 2022-2027" option to cast their votes for personnel candidates.



To implement the election, Shareholders/ Proxies click on one of the two options:

3.1 Cumulative Voting: Shareholders/ Proxies click on the box

3.2 Split Share Voting: Shareholders/ Proxies enter the number of shares they wish to vote with into the box

Then, Shareholders/Proxies click on the option:

Submit

The system will record and store the election results. If shareholders wish to change their votes (*which can only be done before the election deadline announced by the Chairperson*), they should repeat the same procedure as the initial vote. The system will then record the results of the final vote.

